



Eze Castle Integration (ECI) is the leading full service IT consulting and implementation firm providing complete technology solutions to elite financial services companies, such as hedge funds, private equity firms and other specialty investment management firms. Already, more than 500 hedge fund companies - managing more than \$300 billion in assets - rely on Eze Castle Integration to be their "virtual CTO" and single source of IT and telecommunications infrastructure. To learn more about Eze Castle, visit us at [www.eci.com](http://www.eci.com).

### **Title: Field Engineer**

Eze Castle engineers provide high level field support and consulting to our clients in the investment management industry. Candidates must be comfortable interfacing with company senior executives and able to maintain a high level of service. Excellent verbal and written communication skills, strong problem solving skills, the ability to be prompt and courteous plus the ability to work independently and in a team environment are necessary.

### **Responsibilities Include:**

- Field support and consultation to our clients in the investment management industry
- Interaction with company senior executives
- Understanding of and willingness to comply with Eze Castle's overall pursuit of excellence in IT service

### **Required Skills:**

- Knowledge of the following programs:
    - Microsoft Office 2000 and 2003
    - Windows 98/NT/2000/XP and NT/2000 Server
    - MS Exchange 2000 and 2003
    - Active Directory
    - Veritas Backup Exec 8.x-9.x
    - Symantec Ghost
  - Knowledge and understanding of PC hardware and terminology, Ethernet network topology, Cisco routers, switches and VoIP. (*Microsoft and/or Cisco certifications are a strong plus.*)
  - At least 2-5 years experience in the following areas:
    - Administering a LAN/WAN - TCP/IP environment using Windows/Exchange 2000 and 2003, including migrations to current OS and recovery from tape
    - Design, implementation, and migration to a new production Win2K domain w/ Active Directory
    - Thorough knowledge of Desktop Operating Systems - Windows NT/2000/XP, including migrations
    - LAN/WAN connectivity through maintenance and troubleshooting of routers, switches, hubs, network cards, and dial up networking
    - Configured and deployed Layer 2 Cisco switches as well as Cisco routers
    - Configured and deployed a Cisco PIX or other type hardware firewall into a production environment
    - Deployed home networks including cable modem, DSL w/ a SOHO firewall, VPN software and internet email
    - Working knowledge of DNS, Internet Infrastructure, and IP informational tools
    - Rebuilding servers and workstations
    - Understanding of SNMP and Syslog
    - Deployed and managed BackupExec and NAVCorp
    - Financial industry experience, including familiarity market vendor applications a plus.
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We offer competitive salaries and our generous benefits package includes health and dental insurance at great employee rates (Harvard Pilgrim in alliance with United Healthcare PPO for \$1/month!), life insurance, short/long term disability, paid time off and holidays, a 401k plan and performance incentives. Come work for the leader in cutting edge technology and see for yourself how we value our clients and employees alike.

Eze Castle Integration is an Equal Opportunity Employer.

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